October 22-25, 2026 I Sheraton Boston Hotel

MAIA'S BIG EVENT 2026

Conference & Trade Show

Celebrating Independence!

10/24/2026
1:15 pm - 2:15 pm

RMV What's New 2026

Arbella Insurance Group

RMV Update 2026

Marlie M. Waterman, CISR
Massachusetts Association of Insurance Agents

Blue Envelope Program

The Blue Envelope Program is a statewide Initiative (An Act Facilitating Better Interactions between Police Officers and Person with Autism Spectrum Disorder) that provides distinctive Blue Envelopes between law enforcement officers and individuals with Autism. The bright Blue Envelopes can hold driver's license, vehicle registrations, contact cards and other important information. They should be kept in a visible, easily accessible location, such as the driver's side sun visor.

Blue Envelope Program

Traffic Stops can be stressful, and behaviors associated with autism, such as avoiding eye contact, delayed responses, or repetitive movements, may be misinterpreted by officers. The Blue Envelope provides a clear, visual signal to officers that the driver has autism and includes guidance on how to communicate effectively. The envelope also reminds drivers what to expect during a traffic stop, helping reduce anxiety and improve confidence.

Blue Envelope Program

- Beginning September 1, Blue Envelopes will be available at RMV Service Centers, AAA locations, and can be requested online at Mass.Gov/RMV through the RMV Customer Contact Us Page by selecting the Blue Envelope request dropdown option.
- Any Massachusetts Resident with Autism can request a Blue Envelope
- Parents or Guardians may request envelopes for minors.
- The envelopes are free, and multiple envelopes can be requested for different vehicles
- No Medical or diagnostic documentation is needed to request a Blue Envelope.

Blue Envelope Program

- Sample Blue Envelope – Front and Back





RMV Launching MyMassGov Intergration

- Effective May 20, 2026, Massachusetts RMV to Join MyMassGov – the States Single Login for Online Services
- These updates apply only to individual account users and do not impact business accounts.
- MyMassGov will replace the current myRMV online Service Center login for individual account.
- Improve Security, simplify access, and create a more consistent digital experience for Residents.

Revised B2B Hours

- The B2B hours have been extended to 9:00 a.m. to 5:00 p.m. for pick-up and drop-off.

- **Drop-Off Hours:**
- 9:00 a.m. to 5:00 p.m. Up to 100 items can be dropped off with pick-up on the second full business day
- 100+ items can be dropped off with pick-up on the third full business day

- **Pick-Up Hours:**
- 9:00 a.m. to 5:00 p.m.

B2B Tracker

- A new online Business to Business (B2B) Tracker has been created for RMV business partners, such as insurance companies, dealers, and runners, to track the processing of their pre-staged bundles. This tracker was implemented as a pilot on November 20, 2025, for a small number of dealers and agents. It will be fully implemented on Monday, March 9, 2026.

New B2B Tracker

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New B2B Tracker

- ***Revised B2B Bundle Cover Sheet***
- RMV partners can now generate a B2B Bundle Cover Sheet through Mass.Gov/myRMV. The updated cover sheet includes a QR code, which CSRs must scan when accepting pre-staged bundles at an RMV Service Center.



rmv
REGISTRY OF MOTOR VEHICLES

Registration Drop Off Center Form

RMV Use Only
Date:
Transaction #:

Bring this coversheet, your Registration and Title Application obtained from your insurance agent/company, and any supporting documents with you when you drop off your work. Visit www.mass.gov/register-and-title-your-vehicle for required documentation. Paperwork with an incomplete or inaccurate application or insufficient documentation will not be processed.

When your transaction is complete, you will receive an email to make payment online. After the RMV confirms payment, you will receive an email to come in to pick up your plates and/or registration. The average turnaround time is 4 days, but it could be done sooner, so be sure to check your email. Please note that your transaction will not be ready for pickup until you complete your payment online.

For a list of Registration Drop Off Centers, visit https://www.mass.gov/registration-drop-off-centers.

RMV Registration Drop Off Center: Brockton
Date: 11/10/2025
Time: 1:38 PM
Customer's Name: [redacted]
Contact Phone Number: [redacted]
Contact Email: [redacted]
Comments (if any):
Payment Method Selected: Check
Payment Email Receiver: Agent
Customer's Employer: MFT Insurance

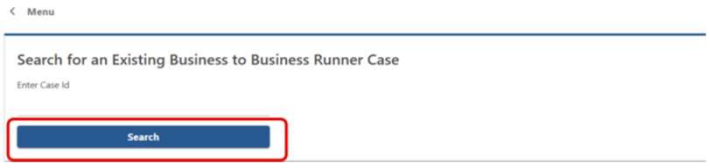
We welcome your feedback!
Please click https://www.mass.gov/info-details/ask-the-rmv to email us.
Thank you for using Mass.Gov/RMV.
Follow us on X @MassRMV

Massachusetts Registry of Motor Vehicles | P.O. Box 55889, Boston, MA 02205-5889 | mass.gov/rmv

ATLAS TESTING

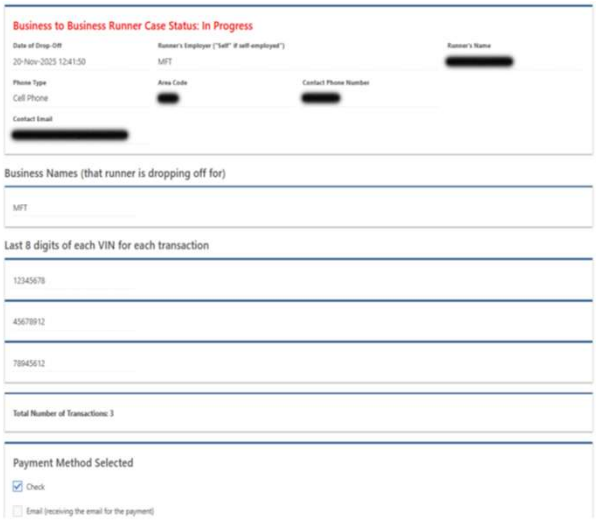
New B2B Tracker

- ***RMV Partner Procedure***
- RMV partners can check their bundle progress by clicking the link in their email or by visiting the RMV website.
- From the Vehicle Registration section, select ***More…,*** and then click **Check B2B Case Status**.
- Enter the **Case ID/Tracking Number** provided by email and click ***Search***.



New B2B Tracker

- The resulting screen displays the **Case Status** along with **Comments** and related information.



The B2B Tracker: From Start to Complete

- **Creating the B2B Drop Off Cover Sheet**
- To use the **B2B Tracker**, RMV business partners must create the **B2B Drop Off Cover Sheet** directly through the RMV's website.

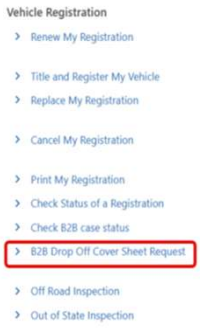
The B2B Tracker: From Start to Complete

- **Steps:**
- To create a **B2B Drop Off Cover Sheet**, the business partner should:
- Access the **RMV's website** at **https://atlas-myrmv.massdot.state.ma.us/**
- Scroll down to the **Vehicle Registration** section and click the ***More…*** link.



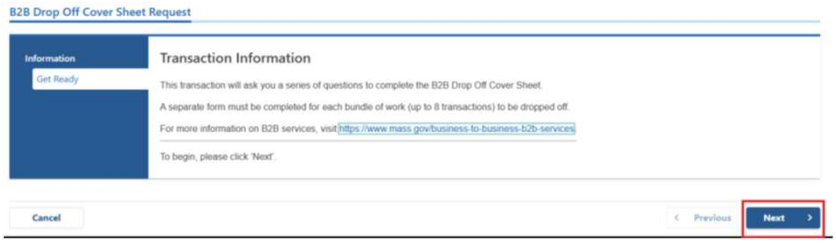
The B2B Tracker: From Start to Complete

- Select the **B2B Drop Off Cover Sheet Request** from the list of links on the left side of the page.



The B2B Tracker: From Start to Complete

- Click ***Next*** on the **Transaction Information** screen



The B2B Tracker From Start to Complete

- Complete all required fields on the form on the **Transaction Information** screen. Business partners can add up to 8 VIN numbers per transaction. When finished, click ***Next*** to continue.



The B2B Tracker: From Start to Complete

- Review the summary screen, then click ***Submit*** to continue. To make changes, click ***Previous*** to return to the **Transaction Information** page.



The B2B Tracker: From Start to Complete

On the Confirmation screen, click ***Printable View*** to print the cover sheet for Service Center intake. After printing, click ***OK*** to continue. A copy will also be sent to the email address listed on the **B2B Drop Off Cover Sheet**.



The B2B Tracker: From Start to Complete

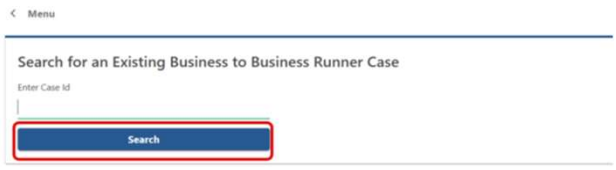
- The customer or runner brings the pre-staged bundle with the printed cover sheet to the Service Center. The CSR scans the QR code and logs the bundle.
- **Status updates and comments entered by the RMV can be reviewed online.**
- Once the pre-staged bundle is scanned at the Service Center, the transaction status will update to **New** and a **Confirmation Number** is assigned and sent out via email to the email address entered on the **B2B Drop Off Cover Sheet**.
- Once RMV staff reviews the bundle, they will update the status to **In Progress**. The customer will be notified by email and provided with a **Tracking Number** and a link to the **RMV website**.
- As the bundle is processed, the status will be updated to **In Progress**, **Completed**, **Partial Completion**, or **Rejected**.

The B2B Tracker: From Start to Complete

- **Using the B2B Tracker**
- Business partners can check bundle progress by clicking the link in their email or by visiting the RMV's website at **Mass.Gov/myRMV**. From the Vehicle Registration section, select ***More…*** and then click **Check B2B Case Status**.
- MAIA recommends that you submit each transaction as a separate bundle and separate cover (there is no maximum number of transactions that can be dropped). If multiple transactions require a payment link, only one link is sent for the bundle. This is why we recommend multiple bundles.

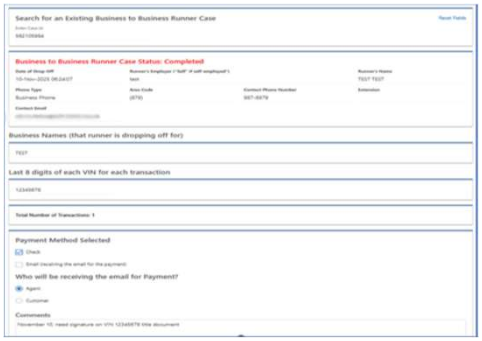
The B2B Tracker: From Start to Complete

- **Using the B2B Tracker**
- **Steps:**
- Enter the **Case ID/Tracking Number** provided by email and click ***Search***.



The B2B Tracker: From Start to Complete

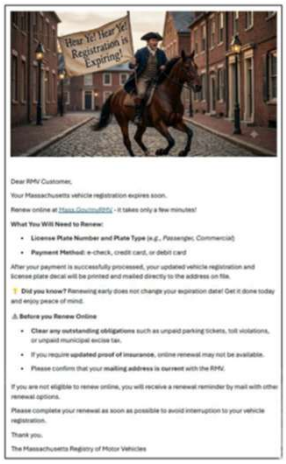
- **Using the B2B Tracker**
- The resulting screen displays the **Case Status** along with **Comments** and related information.



Registration Renewal Reminder Emails

- In addition to the mailed paper vehicle registration renewal reminders that the RMV sends, the RMV will begin sending emails to vehicle owners for whom we have contact info stored. The emails will be sent monthly for registrations expiring in 60 days.
- **We will be sending reminder emails on July 19 for registrations that expire in September.** The email will direct vehicle owners to renew online at Mass.Gov/RMV to avoid any interruptions in their registration. The email will also remind customers to confirm auto insurance, verify their address, and pay any outstanding obligations such as unpaid parking tickets, excise tax, or toll violations.

Registration Renewal Reminder Emails



Dear RMV Customer,

Your Massachusetts vehicle registration expires soon.

Renew online at Mass.GovmyRMV – it takes only a few minutes!

What You Will Need to Renew:

- **License Plate Number and Plate Type** (e.g., Passenger, Commercial)
- **Payment Method:** e-check, credit card, or debit card

After your payment is successfully processed, your updated vehicle registration and license plate decal will be printed and mailed directly to the address on file.

💡 **Did you know?** Renewing early does not change your expiration date! Get it done today and enjoy peace of mind.

⚠ **Before you Renew Online**

- **Clear any outstanding obligations** such as unpaid parking tickets, toll violations, or unpaid municipal excise tax.
- If you require **updated proof of insurance**, online renewal may not be available.
- Please confirm that your **mailing address is current** with the RMV.

If you are not eligible to renew online, you will receive a renewal reminder by mail with other renewal options.

Please complete your renewal as soon as possible to avoid interruption to your vehicle registration.

Thank you,

The Massachusetts Registry of Motor Vehicles

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Service Center Registration and Title Appointments

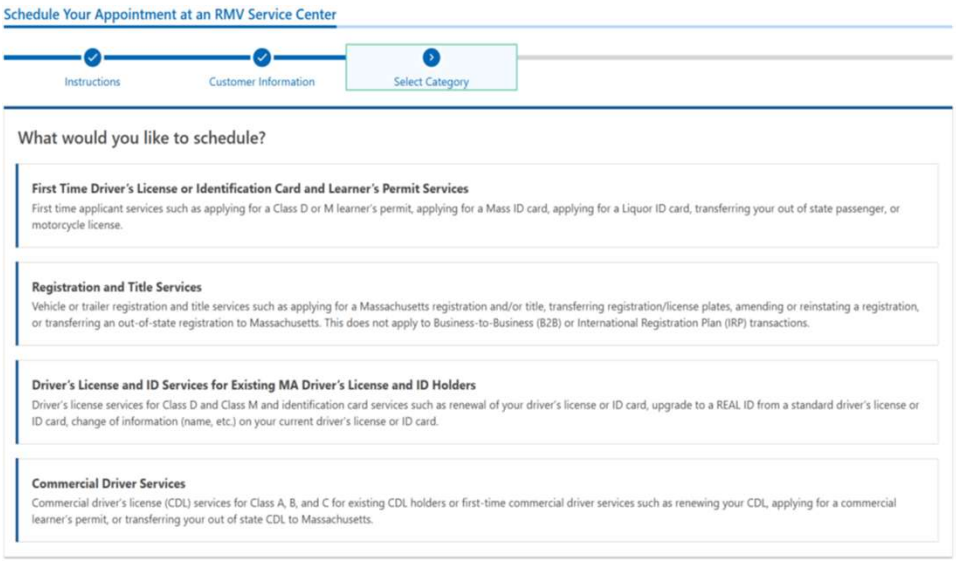
- Effective August 12th at approximately 8:00 PM, Customers will be able to schedule RMV Service center appointments for Registration and Title Services for vehicles and trailers through myRMV. Appointments will be available beginning on August 13.
- These appointments will NOT replace walk –in service for Registration and Title transactions. They are designed to provide customers with an additional service option while helping to reduce the wait times and better balance queues for these transaction types.

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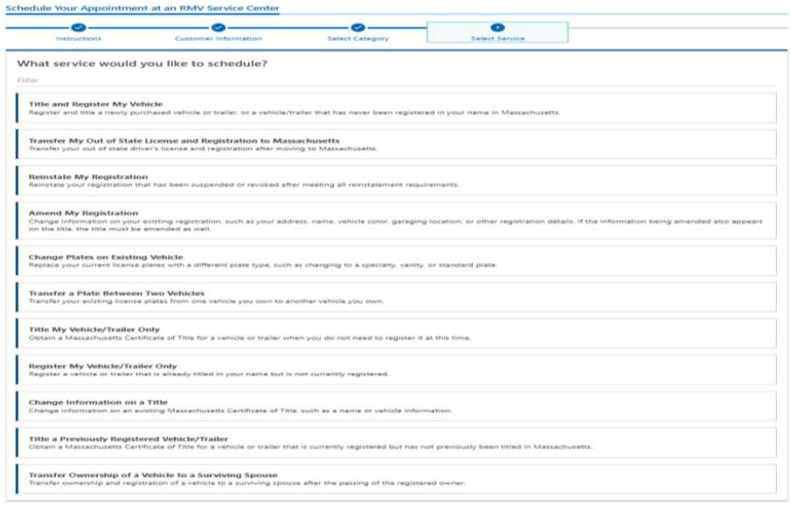
Service Center Registration and Title Appointments

- The appointments will be accessible using the “Schedule a Service Center Appointment” Function on myRMV.
- Once the customer requests the appointment, they will receive an email with a link, The customer can open this link to select a time slot and confirm the appointment.

Service Center Registration and Title Appointments



Service Center Registration and Title Appointments



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Appointment Reminder Text

- Effective June 14, the text (SMS) Messages sent to customers about upcoming Service Center appointments will be changed. These text messages are generated by the Q-Flow System and only sent to customers who opt-in when scheduling appointments through myRMV
- **Note:** These text messages are NOT sent for road test appointments.

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Appointment Reminder Text

- **New Appointment Reminder Text Messages**
- The new appointment reminder texts will be sent to customers one week before their scheduled appointment, one day before the appointment, and one hour before the appointment
- **One Week Reminder –** This text will tell the customer the appointment type, date, time, and RMV Location/address. It will instruct the customer to arrive 15 minutes early.

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Appointment Reminder Text

- **New Appointment Reminder Text Messages**
- **One Day Reminder –** This text will tell the customer that their appointment is the next day and to arrive 15 minutes early
- **One Hour Reminder-** This text will be sent out one hour before the appointment and will instruct the customer to check in 15 minutes early using their Appointment ID.
- **Note:** The in-queue text message previously sent to customers who have been called to service counter will be discontinued. The ticket number will continue to be displayed on screen and played audibly over Service Center Speakers.



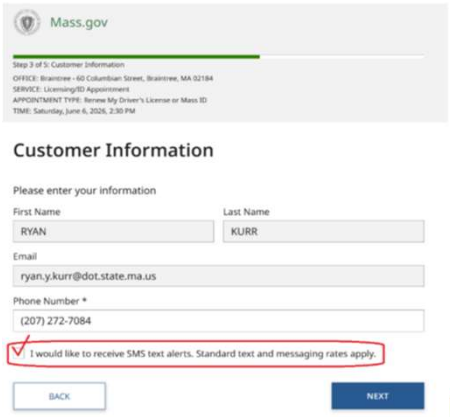
Appointment Reminder Text

- **Revised Confirmation Email**
- The following language will be added to the confirmation email customers receive after scheduling an appointment:
- "Customers who choose to received SMS notification will also receive automated text message reminders related to their scheduled appointment. "



Appointment Reminder Text

- **How Customers Opt-In for Text Messages**
- Customers opt-in for text messages by selecting a checkbox on the Customer Information Screen in myRMV. This has not changed; customers who check this box would previously receive the in-queue text message.



Online Credit Card Payment Change

- Effective March 6, the RMV is changing the vendor is uses for processing **online** credit card payments; the new vendor is Tyler Technologies. Due to this chance, customers will need to enter additional information on the payment page prior to entering their credit card information.
- **Note:** This is **ONLY for online payments through myRMV**. Payments processed in Service Centers and through the Contact Center will not be affected.

Chicopee B2B Closing

- Effective September 5, the Chicopee RMV Service Center, which serves as a Business-to-Business location only, will close. The Chicopee staff will be moved to the Springfield RMV Service center, which already serves as a B2B location.

Road Tests Moving from Revere to Chelsea

- Effective August 3, Class D road tests will move from the Cronin Skating Rink in Revere to the Chelsea RMV Service Center (121 Webster Ave, Chelsea)
- **July 31:** Last day road tests will be conducted in Revere. No Road tests may be scheduled there after this date.
- **August 3:** First day road tests will be conducted in Chelsea. The scheduling roster for Chelsea road tests on of after August 3 is now open and available to book.

New Compliance Letter for Out-of-State Residents

- Effective immediately, a new compliance letter will be issued when a Massachusetts payment default or a failure to appear conviction has been satisfied for an out-of-state resident. This letter will automatically be generated and will be mailed directly to the applicable out-of-state motor vehicle agency to notify them that the obligation has been satisfied, and the default has been cleared.



Notice of Compliance

Date: 03/18/2026 Letter ID: [redacted]

The Massachusetts Registry of Motor Vehicles (RMV) is notifying your jurisdiction of the below Notice of Compliance. If you have any questions about this Notice of Compliance, please call 857-368-8200.

The defendant has complied with the terms or conditions of the violation described below.

Last Name: [redacted]
First Name: [redacted]
Middle Name: [redacted]
Suffix:

Address: [redacted]
Date of Birth: [redacted]
License Number: [redacted] Jurisdiction: Rhode Island
Convicting Jurisdiction: MA State Native Code: ADMINRDF
Conviction Date: 16-Feb-2026 Court Report ID: [redacted]
ACD Code: D53 ACD Detail: E01
ACD Description: Failure to make required payment of fine and costs (detail sometimes required) ACD Detail Description: Operating without equipment as required by law
CMV: No Hazmat: No
Date of Violation: 16-Feb-2026 Date Complied: 18-Mar-2026
Court Type: ADM

Massachusetts Registry of Motor Vehicles | P.O. Box 55889, Boston, MA 02205-5889 | mass.gov/rmv

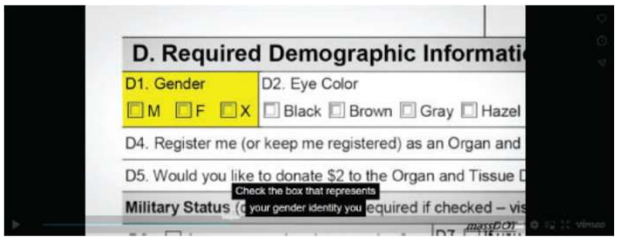
Page 1 of 1

Gender Designation Information Video

- Massachusetts Law Chapter 140 of the Acts of 2024 required the RMV to raise public awareness, specifically, among youth and young adults, of the ability to get a Gender X marker on their RMV issued credentials.
- To meet this requirement, the RMV has produced a step-by-step informational video which describes how to select or change one's gender designation at the RMV. The video is intended to help customers feel comfortable visiting the RMV to complete their transaction by educating them on the requirements and the process. It talks about the Driver's License, Learner's Permit, or ID Card Application (LIC100) and how to complete it, advises customers that an appointment is needed, and instructs them to be ready for a new photo and signature at their appointment.

Gender Designation Information Video

- There is no changes to the existing forms or policies. Customers have been able to select the X gender designation with the RMV since 2019.
- The link to the video is in the RMV's Change of Information page and the MassDOT Video account.
- Below is a screenshot from the video highlighting the Gender files on the application.



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Redesigned Disability Placards

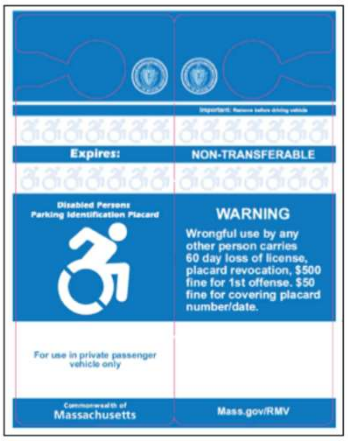
- Effective January 15, the RMV's Medical Affairs division will begin issuing redesigned Disability Placards. These newly redesigned placards will enhance accessibility, reduce fraud, and streamline production. They feature the following key improvements:
  - A modern design incorporating the widely accepted universal accessibility logo
  - Durable material embedded with security features to deter fraud
  - Bilingual instructions in both English and Spanish (see final page)

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Redesigned Disability Placards

- Due to the new material, placards no longer require individual lamination, reducing processing time by approximately 25%, and allowing for faster delivery to customers.
- The application process, certification requirements, and parking benefits have not changed.
- All Disability Placards will remain valid until their expiration date and current, active placards will not change. No action is required from customers who currently have a placard.

Sample Redesigned Disability Placard – Front and Back



Reciprocity regarding Out-of-State Temporary Vehicle Registration

- In response to feedback from vehicle dealers, the Massachusetts Registry of Motor Vehicles (RMV) has updated the policy regarding the operation of vehicles by Massachusetts residents with out-of-state temporary registration to align with a law change from April 2023.
- Section 2D of Chapter 90 of the Massachusetts General Laws (M.G.L.) was revised to allow out-of-state residents to be issued temporary Massachusetts registrations for up to 20 days to enable them to drive vehicles purchased in the Commonwealth back to their home state for permanent registration.
  - **Note:** Under the RMV policy, these temporary registrations are issued for a maximum of 10 days.

Reciprocity regarding Out-of-State Temporary Vehicle Registrations

- Section 3 of Chapter 90 M.G.L. provides reciprocity to out-of-state residents operating in the Commonwealth on out-of-state registrations, provided the laws governing their issuance are substantially similar to those in Massachusetts.
- Considering the law change, the Commonwealth will, on a reciprocal basis, honor temporary registrations issued in other states, including when held by Massachusetts residents.



Reciprocity regarding Out-of-State Temporary Vehicle Registrations

- **Update on "Reciprocity"**
- **Effective immediately**, Massachusetts will honor temporary out-of-state registrations on a reciprocal basis, including those issued to Massachusetts residents.

If a Massachusetts resident is buying a car from an out-of-state dealer and getting a temporary registration, all the following conditions must be met:

1. The registration is temporary. Massachusetts residents can use these temporary registrations to transport their vehicles back to Massachusetts.
2. The vehicle properly displays the temporary registration in accordance with Section 6 of Chapter 90 M.G.L.



Reciprocity regarding Out-of-State Temporary Vehicle Registrations

- **Update on "Reciprocity"**

3. The vehicle carries motor vehicle liability insurance in an amount equal to or greater than the minimum limits set forth in Section 34A of Chapter 90 M.G.L.
4. The vehicle carries property damage insurance in an amount equal to or greater than the minimum limit set forth in Section 34O of Chapter 90 M.G. Laws.
5. Proof of insurance, meeting the minimum limits above, is kept in the vehicle at all times while operating on a temporary registration.



Reciprocity regarding Out-of-State Temporary Vehicle Registrations

- MA is now recognizing the use of OOS Temp. plates for MA residents https://massagent.com/out-of-state-temporary-registration-reciprocity/
- You need to educate your customer that MA only allows 10 days to drive on the temp plate, and they must have taken title to the vehicle and carry proof of insurance. MA law requires that the new vehicle be titled within 10 days of purchase.
- So, if they took title and talked to you about coverage, there is coverage. They need to register the vehicle with a MA title and registration within 10 days. If the OOS temp plate is for longer (30,60, 90-day) they are only legal for 10. They must have the title to register here in MA.



Electronic Signatures on Titles and MCOs - Temporary Process

- Effective January 1, 2026, a temporary limited use policy will be implemented for accepting Electronic Signatures (E-Signatures) on paper Certificates of Title and Manufacturer Certificates of Origin (MCOs) submitted by Class 1 and 2 car dealerships to the RMV through the Electronic Vehicle Registration (EVR) program.
- This policy is designed to improve efficiency in the vehicle titling process and ensure compliance with M.G.L. c. 110G (the Massachusetts Uniform Electronic Transactions Act), the Massachusetts Department of Transportation (MassDOT) Electronic Signature Policy, and the E-Signature requirements set forth in Sections 40 and 135 of Chapter 9 of the Acts of 2025.



Electronic Signatures on Titles and MCOs - Temporary Process

- **Notes:**
  - This temporary limited use policy replaces all previous guidance, procedures, or policies regarding the acceptance of Electronic Signatures on paper Titles and MCOs.
  - This policy will be valid until the earlier of January 1, 2027, or until the dealer implements the RMV's requirements for a high-assurance, identity verified digital signature that is tamper-evident and affords a high level of fraud and consumer protection. When this temporary policy expires, the RMV's standard Electronic Signature Policy will replace it.
  - This policy is optional and wet signatures on paper Titles and MCOs are still acceptable under this policy.
  - The digital version of an Electronically Signed packet is also what a dealer will need to send to the insurance agent, with the completed RTA, in order to obtain an insurance stamp.



Electronic Signatures on Titles and MCOs - Temporary Process

- **Who Can Use the Limited Use Process?**
- Dealers may use Electronic Signatures on Titles or MCOs when all of the following conditions are met:
  - The dealership is a Class 1 or Class 2 dealer enrolled and actively participating in EVR.
  - The dealership has legal ownership of the vehicle, meaning:
  - They have taken ownership themselves, or
  - They have been assigned the Title or MCO by the previous owner, another dealer, or the manufacturer
  - Titles may come from any state.



Electronic Signatures on Titles and MCOs - Temporary Process

- **Who Can Use the Limited Use Process?**
  - The vehicle, new or used, is being sold to a retail customer (individual or business). The following transactions are NOT eligible for this process: Dealer Swaps, Wholesale (auction) sales, Direct owner purchase (also known as street purchase), and vehicle trade-ins.
  - The dealer has the physical Title or MCO in hand, along with all required supporting documents (e.g., odometer disclosure forms, dealer reassignment forms).
  - The Title has no outstanding liens or encumbrances.
  - Both the dealer and the customer voluntarily agree to use Electronic Signatures. The dealer may not require the customer to sign electronically.
  - When using digital signatures on a MCO or Title, all required documents for this process must be completed electronically. A mix of handwritten and electronic signatures is NOT allowed.



Electronic Signatures on Titles and MCOs - Temporary Process

- **New/Revised Forms**
- In order to use this process, the following two forms have been created/revised:
  - Digital Signature for Retail Sale Assignment form (EVR118) - For used car sales
  - Electronic Certificate of Origin for a Vehicle form (EVR119) - For new car sales
- Both forms have a date of "1225" in the bottom right corner and are available online.

Electronic Signatures on Titles and MCOs - Temporary Process

- **Transaction Processing Requirements**
- The following requirements:
- **Dealer Requirements for EVR transaction**
  - The dealer must submit the Electronically Signed packet (consisting of the appropriate RMV form plus a scanned Title/MCO digitally signed by the seller and buyer) with intact metadata as part of the EVR transaction and tag as "Proof of Ownership Title" or "Proof of Ownership Certificate of Origin" as applicable.
  - The dealer must upload the Certificate of Completion as a supplemental form and tag it as "Proof of Digital Signature."
  - The Certificate of Completion (also known as an audit trail/certificate of authenticity/signing or activity log, depending on platform being used for digital signatures) is downloaded directly from the signature platform used. The certificate will contain the document name, each signer's full legal name and verified email, a time-stamped audit trail of signature events, and evidence the document was not altered

Out-of-State Titles – Revised

- When a customer is unable to produce their current Out of State Title because it is held by a lienholder, they must present the current Out of State Registration Certificate and any one of the following supporting documents to accompany a Registration and Title Application (RTA):
  - A photocopy of the current Out of State Title showing proof of security interest or lien
  - A photocopy of the Security Agreement (also known as "security contract" or "loan agreement")
  - A print-out of owner information from an out of state Motor Vehicle Agency dated within 30 calendar days



Out-of-State Titles – Revised

- For leased vehicles, a Power of Attorney (if the lessee is signing documents on behalf of the leasing company) is required in addition to the RTA and one of the above documents. The documents presented must list all owners.
- **Note:** Out of State Titles are sometimes sent in error to the Title Division at RMV Quincy Headquarters by lienholders. When this occurs, the title can only be returned to the sender; it cannot be mailed to a customer. If the owner is a leasing company, the title will be mailed back to the leasing company and cannot be sent to the lessee.



Out-of-State Titles – New Documents Required

- **Exceptions – Original Title Required**
- This policy does not apply to the following. The original title is required.
- Vehicles titled in the following states, which issue a title to the owner even when a lien exists:
  - Kentucky
  - Maryland
  - Minnesota
  - Missouri
  - Montana
  - New York
- Transactions that result in a change of ownership, such as additional or removal of an owner, lienholder, or security interest, will require the title document to be submitted with proof of lien satisfaction. The current change of ownership process must be followed.



Massachusetts Sales Tax Receipts for Out-of-State Residents

- When an out-of-state resident purchases a motor vehicle from a Massachusetts dealer and takes delivery in Massachusetts, they can be issued a temporary Massachusetts registration for 15 days to enable them to drive the vehicle back to their home state for permanent registration. As part of this process, the customer is required to pay the applicable Massachusetts sales tax at the time of purchase.
- The Massachusetts Department of Revenue (DOR) has confirmed that the sales tax receipt issued by the RMV is sufficient documentation of sales tax payment. DOR does not require the issuance of Form ST-7R (Motor Vehicle Certificate of Payment of Sales or Use Tax) in these circumstances.
- Changes have been made to the RMV-issued Sales Tax and Registration Receipt to provide greater clarity that sales tax has been paid. Therefore, when an out-of-state resident presents a Sales Tax and Registration Receipt during registration, it must be accepted as valid proof that Massachusetts sales tax has been paid. Notifications have been issued to neighboring states to ensure awareness.



Massachusetts Sales Tax Receipts for Out-of-State Residents



Sales Tax and Registration Receipt

Transaction(s):

Vehicle Identification Number	Debit Type	Fee/Tax*	Penalty	Interest	Total Paid
4S4WMAUD4S3432580	Vehicle Sales Tax	2,625.00	0.00	0.00	2,625.00
4S4WMAUD4S3432580	Sales Tax Penalty	105.00	0.00	0.00	105.00
4S4WMAUD4S3432580	Sales Tax Interest	27.25	0.00	0.00	27.25
4S4WMAUD4S3432580	Out of State Registration	20.00	0.00	0.00	20.00

*6.25% Massachusetts sales tax collected

Sales Tax Reference Information:

Transaction Reference Number	Sales Tax Transaction ID
4S4WMAUD4S3432580	5HFDD93HJ5

Commercial and School Pupil Permit Exam Improvements

- **Human Trafficking PSA**
- To help combat human trafficking, effective February 23, the RMV added PSA content to the beginning of the Commercial Learner's Permit General Knowledge Exam. It will inform applicants of signs to look for, questions to ask, and how to report suspicious behavior.
- The RMV worked with Truckers Against Trafficking (TAT) to develop this content. This will also be translated into Spanish and Portuguese for the Spanish and Portuguese versions of the general knowledge exam.

Commercial and School Pupil Permit Exam Improvements

- **School Pupil Transport (7D) Learner's Permit Exam**
- Effective February 23, the School Pupil Transport (7D) Learner's Permit Exam was made available in two additional languages: Portuguese and Haitian Creole. The exam was previously only available in English and Spanish.



Non-Domiciled CLP and CDL Eligibility - New Final Rule

- The "Non-Domiciled CDL program" is for customers seeking a Commercial Learner's Permit (CLP) or Commercial Driver's License (CDL) who are residents of foreign countries (except Canada and Mexico) that have temporary lawful presence in the United States and are living in Massachusetts.
- On February 13, 2026, the Federal Motor Carrier Safety Administration (FMCSA) published the Non-Domiciled CDL 2026 Final Rule that makes changes to the eligibility and issuance requirements for non-domiciled CLP and CDL drivers
- **The Final Rule is effective March 16, 2026.** Commercial applicants who do not meet the Final Rule eligibility requirements (as described below) will not be eligible to obtain a CLP or CDL on or after March 16.



Non-Domiciled CLP and CDL Eligibility - New Final Rule

- **Background**
- On September 29, 2025, the FMCSA issued an Interim Final Rule (IFR) to amend the eligibility and issuance requirements for non-domiciled CLPs and CDLs and paused the Non-Domiciled CDL Program. On November 10, 2025, the United States Court of Appeals ordered a stay on the FMCSA changes and the RMV resumed all non-domiciled CLP and CDL transactions on January 28, 2026.
- The new Final Rule reaffirms, with minor changes, the provisions of the IFR.

Non-Domiciled CLP and CDL Eligibility- New Final Rule

- **Final Rule Eligibility Requirements**
- The Final Rule requires the following:
- Non-citizen commercial applicants (except for lawful permanent residents) must provide an unexpired foreign passport and a Form I-94/I-94A (Arrival/Departure Record) with an unexpired "Admit Until Date" indicating one of the following specified, employment-based, non-immigrant categories at every issuance, transfer, renewal, and upgrade transaction:
- H-2A – Temporary Agricultural Workers
- H-2B – Temporary Non-agricultural Workers
- E-2 – Treaty Investors

Non-Domiciled CLP and CDL Eligibility- New Final Rule

- **Note:** Issuance includes amending, correcting, reprinting, reinstating, restoring, or otherwise duplicating a previously issued CLP or CDL.
- Individuals with the following status are no longer eligible for a CLP or CDL: Deferred Action for Childhood Arrivals (DACA)
- Temporary Protected Status (TPS)
- Other EAD-based work authorizations not listed above (such as asylum seekers)

Non-Domiciled CLP and CDL Eligibility - New Final Rule

- The expiration date for any non-domiciled CLP or CDL should match the expiration date of the Form I-94/I-94A (regardless of what SAVE returns as the date) or be for one year, whichever is sooner.
- All non-domiciled CLP/CDL transactions must be conducted in person at an RMV Service Center.

Expired CLPs

- If the CLP of a non-domiciled driver expired during the time the Non-Domiciled Commercial Program was on hold, then the customer will be required to retest. These customers have been notified that the knowledge test fee(s) will be waived if the knowledge test(s) is taken within 90 days from the date on the letter they received. Therefore, Service Centers should override CLP test fees generated during this timeframe.
- **Exception:** If a customer's initial CLP expired within the last 30 days, they are eligible to renew for an additional 180 days.

IRP Service Center Rollout

- Beginning May 18th, IRP transaction processing will be rolled out to the following RMV Service Centers according to the schedule below.
- These RMV Service Centers will process all IRP transactions except for renewals.
- IRP transactions are already available in Milford, Springfield, and Wilmington RMV Service Centers.
- The location pages on Mass.Gov/RMV will be updated to reflect these changes as each Service Center starts processing IRP transactions.
- **Note:** The B2B Tracker is not Available for IRP customers; it is solely for B2B agents/runner/dealers.

IRP Service Center Rollout

Roll Out 1 – May 18	Roll Out 2 – May 25	Roll Out 3 – June 1
Brockton	Braintree	Danvers
Lawrence	Chelsea	Haverhill
Pittsfield	Fall River	New Bedford
Taunton	Greenfield	South Yarmouth
Watertown	Leominster	
Worcester	Plymouth	



Redesigned IRP CAB Card and Decals

- Effective April 1, 2026, the design of IRP CAB Cards that are mailed to customers will be redesigned. The barcode has been moved to the top of the page to keep room at the bottom for the new embedded decal.
- There will be two versions of IRP CAB Cards because the ones printed in RMV Service Centers (with no embedded decal) will not change and will remain the same as they currently are.
- **No More Expiration Month on Decals**
- Regular expiration decals (the same used for passenger and commercial vehicles) will now be given with IRP CAB Cards (both through the mail and in Service Centers) for transactions that require a decal. Because of this, beginning with the 2027 expiration year, CAB Card decals will no longer have the expiration month; they will only have the year.
- When a decal is required, only one will be provided for the back plate with each CAB Card.
- **Note:** The regular embedded expiration decals sent by mail will have rounded corners.



Redesigned IRP CAB Card and Decals

- Sample Decals

Current CAB Card Expiration Decal



Regular Expiration Decal



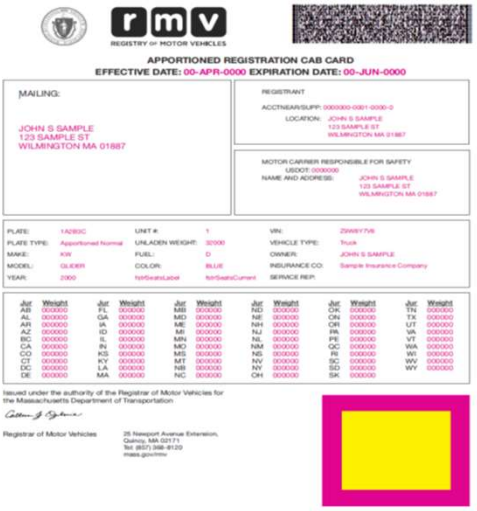
Regular Embedded Expiration Decal



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Redesigned IRP CAB Card and Decals

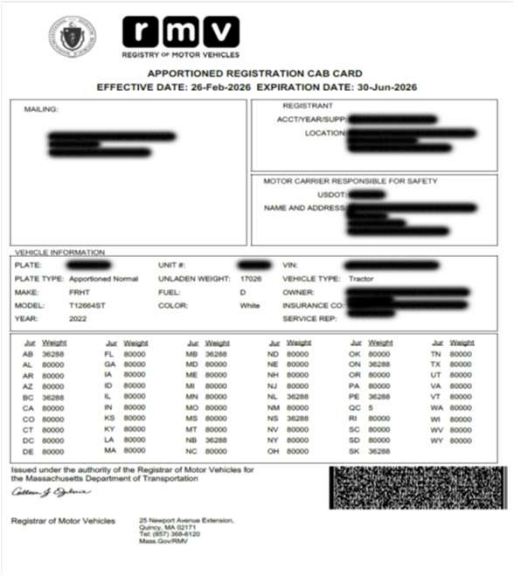
- Redesigned CAB Card with Embedded Decal (this is the one that will be mailed to customers)



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Redesigned IRP CAB Card and Decals

- Current CAB Card Printed in Service Centers



APPORTIONED REGISTRATION CAB CARD
EFFECTIVE DATE: 26-Feb-2026 EXPIRATION DATE: 30-Jun-2026

MAILING:

REGISTRANT
ACCT/YEAR/SUPP:
LOCATION:

MOTOR CARRIER RESPONSIBLE FOR SAFETY
USDOT:
NAME AND ADDRESS:

VEHICLE INFORMATION

PLATE:	[redacted]	UNIT #:	[redacted]	VIN:	[redacted]
PLATE TYPE:	Apportioned Normal	UNLADEN WEIGHT:	17026	VEHICLE TYPE:	Tractor
MAKE:	FRHT	FUEL:	D	OWNER:	[redacted]
MODEL:	T12664ST	COLOR:	White	INSURANCE CO:	[redacted]
YEAR:	2022			SERVICE REP:	

Jur	Weight	Jur	Weight	Jur	Weight	Jur	Weight	Jur	Weight	Jur	Weight
AB	36288	FL	80000	MB	36288	ND	80000	OK	80000	TN	80000
AL	80000	GA	80000	MD	80000	NE	80000	ON	36288	TX	80000
AR	80000	IA	80000	ME	80000	NH	80000	OR	80000	UT	80000
AZ	80000	ID	80000	MI	80000	NJ	80000	PA	80000	VA	80000
BC	36288	IL	80000	MN	80000	NL	36288	PE	36288	VT	80000
CA	80000	IN	80000	MO	80000	NM	80000	QC	5	WA	80000
CO	80000	KS	80000	MS	80000	NS	36288	RI	80000	WI	80000
CT	80000	KY	80000	MT	80000	NV	80000	SC	80000	WV	80000
DC	80000	LA	80000	NB	36288	NY	80000	SD	80000	WY	80000
DE	80000	MA	80000	NC	80000	OH	80000	SK	36288		

Issued under the authority of the Registrar of Motor Vehicles for the Massachusetts Department of Transportation

[redacted]

Registrar of Motor Vehicles

25 Newport Avenue Extension, Quincy, MA 02171
Tel: (857) 368-8120
Mass.Gov/RMV

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Redesigned Section 5 Compliance Decals

- A Section 5 Compliance Decal is a decal affixed to the inside of the rear window of a vehicle with a Farm, Repair, or Owner Contractor plate to prove that the vehicle is titled and that sales tax has been paid.
- Starting January 15, 2026, the Compliance Decal will no longer be handwritten, The old decal will remain valid.
- Here are the old and new

Previous Handwritten Compliance Decal



COMMONWEALTH
OF MASSACHUSETTS
REGISTRY OF
MOTOR VEHICLES
VIN # [redacted]
PLATE # FAN [redacted]
Issued By: Section 5 Division
Decal # 66444
Mass. Sales Tax/Title Paid



massDOT
Massachusetts Department of Transportation
Registry of Motor Vehicles
VIN#: 1M2AA18Y[redacted]
Plate Type: Reg # FAN 6[redacted]
Issue date: 18-Nov-2025
Issued By: Section 5 Division
Decal # 001[redacted]

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